HealthyYOU[™] Vending System Manual Operator's Guide



Model HY900



Version A

April 2012

Contents

Machine Serial Numbers	4
PART ONE – INTRODUCTION	5
Hardware	6
Features and Facts	7
Tips for the Smooth Operation of Your HealthyYOU™ Vending System	8
PART TWO – INSTALLATION	9
Unloading the HealthyYOU™ Vending System	10
Assembly	10
Location	10
Power and Surge Protection	10
Keypad and Display	10
Programming	11
Service Mode	12
Menus – Chart of Service Menus	12
Menus – Prices	13
Menus – Diagnostics	14
Menus – Audit	15
Menus – Settings	16
Menus – Advanced	17
Menus - Exit	18
Loading Snacks	18
HELIX COIL ADJUSTMENT	18
LOADING BEVERAGES	19
Drink Product Display	22
PAYMENT SYSTEMS	22
COIN CHANGER	22
	22
	22
CLEARING COIN JAMS	23
	24
REMOVAL OF COIN CHANGER	24
BILL VALIDATOR	24
BILL VALIDATOR CAPACITY	24
	24
REMOVING BILL VALIDATOR	25
CLEARING BILL JAMS	25
	25
CLEANING THE CONDENSER	26
	26
Entree/Side Dish Unit Installation	27
	28
SmartvvarePro 1	29

© 2012 – HealthyYOU[™] Vending– All rights reserved.

No part of this publication may be reproduced, distributed or transmitted in any form or by any means, or stored in a database or retrieval system, without the prior written permission of HealthyYOU[™] Vending, Inc.

The information contained in this publication was correct to the best of the company's knowledge when it was produced. In the interest of development, the right is reserved to change specifications, design or equipment at any time without notice and without incurring any obligations.

Machine Serial Numbers

Please record both "Serial Numbers" for your HealthyYOU[™] Vending System(s) in the spaces below. The serial numbers are located on the left inside of the Snack area of your Vending System. These serial numbers are necessary to provide timely service and detailed information on parts or service should you require it for your HealthyYOU[™] Vending Systems.

Serial Number	Location	Notes

PART ONE – INTRODUCTION

Congratulations on investing in your new HealthyYOU[™] Vending Systems! In this manual, you will find information on how to set up, install, operate and maintain your new vending equipment.

Machine Description	Vending System	Entrée/Side
Model Number	HY900	HY970
Height (in)	72	72
Width (in)	36	16
Depth (in)	28.5	28.5
Weight (Ibs)	540	220
Volts (V)	115	115
Frequency (Hz)	60	60
Watts (W)	100	100
Current (A)	3.0	1.0

- The HealthyYOU[™] Vending System is intended for indoor use only with a temperature range of 32 to 90° F and a relative humidity of less than 45%.
- The HealthyYOU[™] Vending System requires one (1) grounded 110 V power outlet and is equipped with a 5' power cord.
- The HealthyYOU[™] Vending System is front ventilated and can be installed flush to the wall. Keep the front ventilation area clear of obstruction and keep the evaporator fins clean.

Hardware

The HealthyYOU[™] Vending System package includes:

- HY900 Snack/Drink Unit
 HY970 Entrée/Side Dish Unit
 Front Door Keys two are provided; please keep one set in a safe place!

Features and Facts

Your HealthyYOU[™] Vending Systems have the following features:

Change Back

The Vending System does not automatically give a customer change after an item vends. It displays to the customer their credit after a purchase has been made and will require them to press the Coin Release button before their change is dispensed. If a selection is not made in two minutes or the Coin Release button is not pushed, that change is added to your CASH totals and the unit goes back into "Sales" mode, displaying "ENJOY a SNACK and a BEVERAGE". However, the machine may be set to automatically return any change due after a purchase has been made.

Coin Release

The Vending System will allow a customer to put money in the machine, decide not to vend something, and get their money back. They simply push the Coin Release button and their change will be dispensed.

Bill Acceptor

The Vending System has been set up to activate and accept bills based on the amount of coins registered in the coin mechanism. The bill accepter has been factory preconfigured to accept \$1 and \$5 dollar bills as long as there is sufficient change in the coin mechanism. The operator can select that the bill accepter also accepts \$10 and/or \$20's, but the coin mechanism must have sufficient change to accept these denominations. Since this Vending System does not dispense dollar bills or dollar coins as change, it is recommended that the factory settings of \$1 and \$5 be left as your default acceptance values.

Keep Track of Sales and Profits

You have easy access to information regarding your HealthyYOU[™] Vending System's sales and vending activity. When entering MENUS mode, enter the sub-menu AUDIT. Use the up/down arrows to navigate through the menus to see Coins In, Bills In, Sales Value, etc. The Vending machine Controller (VMC) keeps a running log of these values. Recording the values will keep track of your sales and profits!

Drink Section Temperature Readout

This Vending System gives you the temperature inside your HY900 drink section when the number 10 key on the keypad is pressed. You and your customers can see just how cold the drink section is at any time!

Tips for the Smooth Operation of Your HealthyYOU[™] Vending System

- The snack rows have NO sold out sensors. The fact that the row is visibly empty should deter customers from choosing that selection. If you need to empty a row of snacks, it is easy to get into the trays and simply remove the snacks from between the coils. If you wish to empty a drink column, you may want to use the TEST function (tE) in "service mode".
- 2. In order to load coins into or remove coins from the Coin Changer, you MUST first enter Settings, Coin Refill menu in MENUS mode. It is important to note that you must always be in MENUS mode when working with the coin changer. Failure to do so will result in the Vending Machine Controller (VMC) not knowing how much money is in your coin changer which could adversely affect the operation of your HealthyYOU[™] Vending System.
- 3. You may test any snack bin or drink column motor to ensure it is operating properly.

PART TWO – INSTALLATION

Figure 1 - Interior View and Components



Unloading the HealthyYOU™ Vending System

Note: The HealthyYOU[™] Vending System is heavy and bulky. Use extreme caution and safe practices to perform the unloading and installation process with two people.

- 1. Cut vinyl straps and remove the clear plastic and cardboard posts from the Vending System (use care if using a razor).
- 2. Using safe lifting practices and two people, "walk" the Vending System off the shipping skid, letting the back of the machine touch the ground first.
- 3. Holding the machine steady, slide the skid away from the front of the machine.

Assembly

Remove packing materials, envelopes and boxes from the interior of your HealthyYOU[™] Vending System. Remove tape holding down tray latches and wire ties holding down helix coils.

Location

Caution: If during transportation you have tilted your machine more than 45° you must keep your Vending System unplugged for at least 12 hours after installation at the proper location! The refrigeration unit must settle after movement in order to operate properly. Failing to allow settlement time could damage the refrigeration unit and void your warranty!

Depending upon the location climate, it will take up to 24 hours for the machine to reach its ideal operating temperature.

Power and Surge Protection

Your HealthyYOU[™] Vending System comes with a GFIC (Ground Fault Interrupted Circuit) power cord. When the cord is initially plugged into the 110V grounded outlet, you must press the Reset button on the power cord to initialize the operating phase.

It is recommended that a surge protection device be used on your Vending System. Surge protection devices can be found at many retail hardware and other store locations near you.

Keypad and Display

The Keypad is touch sensitive. Only light pressure is necessary to activate each number or letter. The Keypad is used by the customer to make their selection, and by the operator to set and test many functions of the machine.

Figure 2



The VFD display shows the customer the amount of money entered into the vendor, and the cost of their selection. It will also display product name and calorie information if you have entered this information via SmartWarePro[™]. It shows the operator the Service Mode function for setting and testing the various functions of the vendor.

Figure 3 – Display



Programming

Unlock and open the Front Door to access the Vending machine Controller (VMC), and enter Service Mode by pressing the MENU Button. (Fig. 4)

Figure 4 – VMC and MENU Button



Service Mode

Navigation

Use the up and down arrows on the keypad to scroll through the menus. Use the "F" key on the keypad as you would the Enter key on a computer – to select, confirm, etc. Use the "G" key on the keypad as described above, to Exit the Menus.

To Exit Service Mode

The controller will remain in service mode as long as the user keeps using the keypad to move through the various service mode MENUS. The controller will automatically exit service mode and return to sales mode if any of the following occur:

- 1. The user is inactive for more than 3 minutes
- 2. The user presses the EXIT key (G).

When service mode is exited the beeper will sound twice and the installed firmware version will be shown on the display for three seconds, then the controller will revert to sales mode.

Menus – Chart of Service Menu

The chart below shows the Menus while in Service Mode:



Menu – Prices

The Prices Menu allows you to set prices in three different ways – Set ALL, Set ONE, Set Tray. Set ALL will allow you to set all of selections in the machine to the same price. Set ONE will allow you to set one individual selection of your choosing. Set Tray will allow you to set an entire tray to the same price.

Using these available options will save you time – if the majority of your prices are, for example, set at \$1, use the Set ALL sub-menu to set all prices to \$1. You can then go back and set individual prices for certain selections as needed.



In order to enter the price, Press the corresponding number. For example, if the Price of a Selection is \$0.75, then Press "7" and "5". Press F to accept the value; G to exit to the main menu. *Note: Discount prices can only be set using a SmartCard.*

Menu – Diagnostics

The Diagnostics Menu is used to test various features of the machine – typically as you are talking with technical Support. Certain critical features of the machine are protected by a passcode provided to the operator to prevent inadvertent modifications to the machine. Your default passcode is 10-10-10-10.



Menu – Audit

The Audit Menu is used to track the machine operation in all aspects. The industry standard is to keep a continuous total of all audit functions that cannot be set back to zero.



Menu – Settings

The Settings Menu is used to Setup the features of the machine.



Menu – Advanced

The Advanced Menu is used to setup the Advanced Settings. Please enter the Passcode in order to access this menu.



Menu - Exit

Press "G" to Completely Exit from the Service Menus.

Loading Snacks

Wide products such as Chips bags etc. are loaded in Tray 1. Tray two is for narrower products such as nutritional cookies or nuts. Still narrower products such as Clif[™] or Kind[™] style bars are loaded in Tray 3. See Figure 5.



HELIX COIL ADJUSTMENT

If you are required by a location to vend a product of a non-standard size, you may need to order a different helix coil and install it. To replace a helix coil:

- Remove the Helix Coil from the Coil Driver by lifting the back of the helix coil up off the coil driver. You will
 need to move the bottom of the helix coil clear of the coil driver to completely remove the helix coil. See
 Figure 6
- 2. Align the new helix coil end with the front of the tray, which gives it better contact with the product. The position of the helix coil in the coil driver is adjustable to assist you in aligning the new coil at the front of the tray. See Figure 6.

This coil adjustment can be done for all the selections in Vending System snack trays and Entrée/Side Dish units.

Figure 6 – Removing and Aligning a Helix Coil





LOADING BEVERAGES

Vertical Product Columns

1.) For bottles, place bottom of the first bottle against the front of the column by the Sold Out Switch. Place the second bottle to the rear of the column, touching the cap of the first bottle. See illustration at below.

2.) Finish loading to the top of the column, making sure bottles are perfectly horizontal and not tilted or skewed in the column.

3.) To adjust the rear spacer, grasp firmly and lift up and move forward or rear, as required, so that the rear spacer is touching the rear bottle.

Note: There are many variations of packaging among the beverage brands. The instructions above are meant to be a guideline. If you have packaging that isn't mentioned or shown, experimentation will be necessary for a proper vend.





Front of machine

Figure 8 – Vertical Column Components



You may need to adjust due to product height variance.

Rear Spacer



Cams (front of vertical drop system; motors removed from two selections



Bottle Cam Can Cam



To remove access the Vertical Drop cavity, remove the 3 screws shown in Figure 9, unlatch the Door and lift the front up and off.

Figure 9 - Removing Vertical Drop cavity front



Figure 10 – Removing Vertical Drop Motors and Auger System



Remove two fasteners

If replacing motor, unplug the wire harness and slide motor off shaft.

If replacing auger, continue with the instruction to the right...

Remove auger by pulling straight out...



Insure that Auger Bushing does not become disengaged



Drink Product Display

Your HealthyYOU[™] Vending System has a product display shelf for the drinks. Take care to use packaging that is in perfect condition and products that are still within their expiration date to present the best possible advertisement to your potential customers. To display your products, you must:

- 1.) Remove the Drink Display Back Panel by loosening and removing the thumb screws located on either side of the panel.
- 2.) Place each beverage, in order of selection, in the display window taking care to make them evenly spaced and oriented properly toward the front of the vendor where the customer will see them.
- 3.) Reinstall the beverage back panel.

Figure 11 – Drink Product Display (Shown from back with back panel removed)



PAYMENT SYSTEMS

COIN CHANGER

The Coin Changer receives and returns change to customers. The Coin Changer will accept Quarters, Dimes, and Nickels. Once the coin hopper reaches the required inventory level, all other coins will be routed into the coin overflow tray.

LOADING COINS

As change is given to the customer in coins only, it is recommended that you initially load the tubes/hopper half full when setting up your machine and that you do not allow your machine's coin inventory to drop below this level. In order for your VMC to keep an accurate coin inventory, enter MENUS Mode, scroll through to Settings, Coin Refill, and load coins in through the front coin slot, as if you were inserting money to purchase items. Once the coins start dropping into the coin box, that means that the coin tubes are full and the VMC has an inventory of coins stored and will calculate transactions accordingly. This is also known as priming the changer.

COIN RETRIEVAL

Coins can be retrieved from the vendor in two (2) ways, the Coin Box and the Manual Coin Retrieval Button. The Coin Box sits below the vertical shelf. The Coin Box holds all accepted coins except for Quarters needed to maintain inventory in the Quarter Tube (some overflow may occur). The Manual Coin Retrieval buttons are located on the upper portion of the changer and are labeled A, B, C, D and E. When in Service Mode, in the Settings, Coin Refill sub-menu, pressing a manual coin retrieval button will dispense one [1] of the selected coins.

Note: If Force Vend is on, pressing the Coin Return button will not return coins.



CLEARING COIN JAMS

To clear a jam, remove the hopper assembly

- 1. To remove Acceptor Assembly
 - a. Unlock the machine after unplugging it from the power source.
 - b. Pull out the Payment/Media Console.
 - c. Loosen the mounting screws that hold the Coin Return arm and Coin Chute to the Payment/Media Console, and shift this assembly up.
 - d. Push the thumb Tabs up, and tilt the Coin Hopper forward



e. Lift and remove. Note: The coin hopper is still connected to the Coin Changer by the ribbon harness that can be pulled free.



f. Remove face plate from acceptor



n. Reassemble

CLEANING COIN CHANGER

Your Coin Changer needs to be cleaned only when the Coin Changer will no longer read coins.

1. Cleaning the Optics. You will need cotton swabs [Q-tips], and a 50/50 water/isopropyl [rubbing] alcohol solution.

- a. Unlock and open the front door
- b. Pull the Vertical shelf out.
- c. Tilt The Coin Acceptor open, there are two (2) Lenses on the flap and two (2) Lenses inside the coin hopper
- d. Swab the lenses with the solution, and reassemble.

REMOVAL OF COIN CHANGER

To Remove the Coin Changer.

- a. Remove the Coin Acceptor as above
- b. Disconnect Wiring harness
- c. Lift Coin Changer and remove.

BILL VALIDATOR

The Bill Validator allows your customers to pay for their purchase with paper currency. Your Bill Validator is installed at the factory, and is set to validate \$1 and \$5 bills, but will not accept \$5 bills if the coin tubes are empty. The Bill Validator verifies, accepts and stores paper currency but change is given in coins only.

BILL VALIDATOR CAPACITY

The Bill Storage Box will hold approximately 250 bills.

BILL RETRIEVAL

The bills your customers spend are kept in the Bill Storage Box.

1. To Retrieve Bills.

- a. Unlock and open the Front Door.
- b. Pull out the Payment/Media Console
- c. Open door located on top of bill collection box.
- d. Close top door on bill collection box after bills are retrieved.

Figure 13 – Bill Storage Box



REMOVING BILL VALIDATOR

From time to time it may be necessary to remove the Bill Validator for cleaning and clearing jams. 1. To remove the Bill Validator.

- a. Unlock and open the Front Door, unplug machine.
- b. Pull out the Payment/Media Console.
- c. Pull Tab forward and lift Bill Storage Box.
- d. Disconnect Bill Validator from Wiring Harness.
- e. Remove the Four (4) Mounting Nuts. (Fig. 13)
- f. Remove Bill Validator

CLEARING BILL JAMS

It is possible that a torn or damaged bill can jam within the Bill Validator, putting it out of service.

- 1. To Clear a Jam.
 - a. Remove Bill Storage Box as instructed above.
 - b. Press Tab on bottom of Bill Validator, and pull Lower Housing free (see Fig. 13).
 - c. Remove bill jam, and reassemble.

REFRIGERATION DECK

Your beverages are kept cold by a high efficiency refrigeration system having two air circulation fans to chill the cans and bottles. The refrigeration unit can be easily accessed by opening the beverage unit door and sliding the front panel up and out. Remove the retainer fastener at the mid-point of the refrigeration deck and unplug the three wire harnesses (Fig. 14). The refrigeration deck can now be pulled out from the machine. Please make sure you unplug wire harnesses prior to pulling all the way out.

The refrigeration deck is a pullout modular system consisting of Compressor, Condenser, Condenser fan, Evaporator, Evaporator Fan, Accumulator or Dryer, and Temperature Sensor which communicates to the VMC. The temperature is pre-set at the factory for efficient and effective operation.

Figure 14 - Refrigeration unit



CLEANING THE CONDENSER

Dust and dirt restricts good airflow and the cooling of the condenser and can inhibit the refrigeration unit from chilling beverages properly.

Remove the front bottom panel of the refrigeration unit. Brush the dirt and dust from the condenser fins. You can also blow canned air, available at computer and office supply stores, on the condenser or vacuum clean it. Do not damage the fins of the condenser while cleaning. Reassemble the front bottom panel after cleaning.

REFRIGERATION

Refrigeration is the transfer of heat from one area to another. In the case of this machine we are transferring the heat from the area containing the beverage selections to the outside of the machine and dissipating the heat throughout the room. The more heat we are able to transfer away from the beverages the colder they become.

This process is accomplished by the use of a sealed compressing system using an ozone friendly gas commonly known as R134a refrigerant. The system is comprised of several key mechanical components: the condenser, the evaporator and the compressor. The condenser is located in the lower front left of the machine and it is where the heat is dissipated from the cooling process and blown to the outside of the machine. The evaporator is located inside the machine towards the back of the cooling system underneath the beverage unit section being cooled. Its purpose is to absorb the heat from the drink selections and provide the cool air needed to refrigerate the beverages. The compressor is the heart of the cooling system and its purpose is to provide pressure and circulation of the refrigeration gas.

The refrigeration system is monitored and controlled by several key electrical components. The condenser fan, evaporator fan, temperature sensor, VMC, and the start and overload components located on the side of the compressor. The line voltage from the 115 volt AC outlet in the room is fed to the two fans, the condenser and the evaporator fans, and they run continuously as long as the machine is plugged into 115 volt AC power coming from the wall. The temperature sensor and VMC, control the on and off cycling of the compressor. The temperature sensor is located on the back side of the refrigeration deck.

To determine if the compressor system is running it is sometimes difficult due to the fact that the compressor tends to be very quiet. The sound and slight vibration from the fans running can sometimes be mistaken for the

compressor running. One way to tell if the compressor system is running is to cautiously place your hand on the compressor to feel if it is warm. <u>CAUTION</u> as it may be hot to the touch. If the compressor is stone cold and stays that way for an extended period of time, you can assume there is an electrical problem in the circuitry or components that operate the compressor. Another way to see if the compressor is running is to feel the air exiting the condenser coils from the front to see if there is any heat.

Any problems with the fans running can also lead to a cooling system failure. In order for any cooling system to operate properly it is most important that all fans are running and that the condenser coil is kept clean and free of any dust, dirt or obstructions.

Entrée/Side Dish Unit Installation

- A. Remove all shipment/packing materials, inspect unit for damage.
- B. Place the Entrée/Side Dish Unit on the right side of the snack/drink unit (when standing facing it), open the door and align the holes. Using the bolts and washers provided, (2 each) attach the Entrée/Side Dish Unit to the snack/drink unit. (Figure 15)

Figure 15 – Entrée/Side Dish Unit Physical Connection



C. Connect Wire Harness from the Entrée/Side Dish Unit to the machine's main circuit board. (Figure 16)

Figure 16 – Wire Harness connection



Loading the Entrée/Side Dish Unit

The machine arrives with wire ties holding down the product coils to avoid damaging the product trays. Before any testing can be done, you must remove these wire ties. Also remove the tape holding down the tray locking levers.

Attach the Entrée/Side Dish Unit to the snack/drink unit as instructed above in figure 16. You are now ready to load your products and test vend.

SmartWarePro™

The SmartWarePro[™] setup utility enables you to setup SmartCards to be used to set the configuration of your HealthyYOU[™] Vending System. The utility works in conjunction with a USB smart card reader (included).

System Requirements

- SmartWarePro[™] CD
- Approved USB Card Reader
- SmartCards
- PC with the following specification:

	Minimum	Recommended
Processor	Pentium 200MHz Processor	Pentium P4 1000MHz or
		better
RAM	128M byte	> 256M byte RAM
Free Hard Disc Space	20Mbyte	> 100Mbyte
Graphics	800x600 16 colour SVGA	1024 x 768 256 colour SVGA
Operating System	Windows 2000	Windows 7, XP or Vista
CD-ROM	Yes	Yes
USB port	One	More than One

Software Installation

(i) Installing the SmartWarePro[™] Application

Either:

- Insert the CD into the CD ROM drive
- Select the "Install SmartWarePro™" option

Or:

• Run the programme "**setup.exe**" in the top level folder on the CD and follow the instructions.

CONFIGURATION TAB

1.800.VENDING / HealthyYOU Vending Smar	tWarePro v2.4.3					
Configuration Prices Internation	al Payment	Display Messages	Refrigeration	Space-to-Sales	Advanced	Timed Events
Control Settings			Machine T	ype RS900	▼	
1800 VENDING The outry water accurated to house Read Smart Card	Smart Card Status Smart Card Not Detec Write Smart Card	ted Save to File	Load from F	Che Up le Displa Gu	ck For dates He ay User uide	ealthy YOU Vending Exit

General Operations

 Read Smart Card – read an existing smart card

 Write Smart Card – programme a card with the current settings

 Save to File – save the complete settings to a text file

 Load from File – restores previously saved configurations

 Check Website for Latest Version – Hyperlink to software update web site

 Display User Guide – Hyperlink to online manual

 Exit – close the utility program

 Card Status – shows the status of the card reader

 No card inserted
 (Read and Write Card buttons disabled)

 256K smart card
 Standard smart card inserted

 512K smart card
 Alternate smart card inserted

Notes

If an Audit or Temperature Logging Card is being read the data will be saved to a file once the read is complete. There is a prompt for the file name and an option to clear the card after it has been saved to the file. Refer to Appendix 1 for the file formats.

CONFIGURATION TAB (continued)

1.800.VENDING / HealthyYO)U Vending SmartWa	rePro v2.4.3					
Configuration Prices	International	Payment	Display Messages	Refrigeration	Space-to-Sales	Advanced	Timed Events
Control Settings Multivend Forced Vend Accept Tokens/C Sound ON Lottery Mode V	oupons end Count 1			- Machine T	ype		
	Read Smart Card	art Card Status art Card Not Detect Write Smart Card	ted Save to File	Load from F	Cher Upo Displa Gu	ak For lates Ho ay User lide	Exit

Machine Selection / Basic Settings

Multivend, *Forced Vend*, *Accept Tokens/Coupons* and *Sound ON* – check the option to enable the corresponding feature.

Lottery Mode – check this option and enter a "Vend Count" value to allow a free selection, every "Vend Count" vends.

Note : Some features described in this guide are not available on all VMC configurations. If a particular item is "greyed out" or not shown, it is not available for the current machine.

PRICES TAB

1.800.VENDING / HealthyYOU Vending SmartWarePro v2.4.3						
Configuration Prices International Payment Display Messages Refrigeration Space-to-Sales Advanced Timed Events						
Main Prices						
A1 100 A2 100 A3 100 A4 100 A5 100						
B1 100 B2 100 B3 100 B4 100 B5 100 B6 100						
C1 100 C2 100 C3 100 C4 100 C5 100 C6 100 C7 100 C8 100 C9 100 C10 100						
D1 100 D2 100 D3 100 D4 100 D5 100 D6 100 D7 100 D8 100						
Price Bank Machine ALL Price						
Main Prices Main Machine Main Machine Main Machine						
1-800 Smart Card Status Smart Card Not Detected Check For Updates Healthy OU Vending						
Read Smart Card Write Smart Card Save to File Load from File Display User Guide Exit						

To set a particular **price** type the value, in cents, into the corresponding **price box**.

To set **ALL** the prices to the same amount, enter the amount in the **ALL Price** box and click the **Set All Prices** button.

Individual selections may be named - refer to the Text Messages page for more details

PRICES TAB (continued)

1.800.VENDING / HealthyYOU	Vending SmartWarePro v2.4.3	
Configuration Prices	International Payment Display Messages Refrigeration Space-to-Sales Advance	d Timed Events
Discount Prices		
A1 40 A2 40	A3 40 A4 40 A5 40	
B1 40 B2 40	B3 40 B4 40 B5 40 B6 40	
C1 40 C2 40	C3 40 C5 40 C6 40 C7 40 C8 40 C9 4	0 C10 40
D1 40 D2 40	D3 40 D4 40 D5 40 D7 40 D8 40	
Price Bank	Machine ALL Price	
Discount Prices Ma	ain Machine 💌 Set All Prices 100	
	Smart Card Status Check For Smart Card Not Detected	Healthy
TOUC - VENDING The only number size need to know	Updates	Vending
B	ead Smart Card Write Smart Card Save to File Load from File Display User Guide	Exit

Discount Prices

Select *Discount Prices* using the *Price Bank* pull-down.

The VMC can operate at discounted prices between the *Discount Start Time* and *Discount End Time* points - refer to the "Timed Events" section.

PRICES TAB (continued)

1.800.VENDING / H	HealthyYOU Vend	ding SmartWareF	vo v2.4.3					
Configuration	Prices	International	Payment	Display Messages	Refrigeration	Space-to-Sales	Advanced	Timed Events
Meal Deals								
Price Bank	Price GG1 100 GG2 100 GG3 100 GG4 100 GG5 100 GG6 100 GG7 100 GG9 100	Selection 1	+ Selection 2 +	Selection 3 + Selection Image: Selection 3 +	tion 4	et All Prices	ALL Price 100	
1800 VEI	NDING [®]	Smart	Card Not Detecti	ed		Che Upo	ck For dates	Healthy YOU Vending
	Read S	Smart Card	rite Smart Card	Save to File	Load from Fil	e Displa	ayUser uide	Exit

Meal Deals

These are multiple selections that may be offered at a discount price for the group of selections.

Meal deals are selected using the special selection prefix "GG" followed by the 1 - 10 key. The Meal Deal price is charged to the customer and multiple products are vended as specified.

Each of the 10 meal deals can have an individual price, followed by a list of selections that make up the deal. Each deal can comprise up to 4 selections which may be from the Main machine, or from Satellite machines. In the example above meal deal GG2 comprised selection D1 from the main machine plus selection A10 from the second satellite machine.

INTERNATIONAL TAB

1.800.VENDING / HealthyYOU Vending SmartWarePro	v2.4.3		
Configuration Prices International	Payment Display Messages	Refrigeration Space-to-Sales	Advanced Timed Events
International Settings Language English Currency Display Symbol Decimal Places \$ 00.00 Custom Symbol AB	Date Style C dd/mm/yy r mm/dd/yy Temperature Display C C r F	Clock C 24 Hour Style xx:xx C 12 Hour Style (AM/PM) Automatic Daylight Savings Time None (DFF)	
1-800 VENDING Tread Smart Card Write	ard Status ard Not Detected e Smart Card Save to File	Check Upda Load from File Gui	k For ates Healthy YOU Vending de Exit

Language

Select the default language for the display using the pull-down list. One language option is **EEPROM**. This language bank may be edited for special configurations and non-supported languages. Refer to the **Text Messages** page for more details.

Currency Display

Choose the desired currency **Symbol** and the number of **Decimal Places** to be displayed. If the required currency symbol is not in the options, choose **Custom** and type in two characters in the **Custom Symbol** box.

Date Style

Choose between mm/dd/yy and dd/mm/yy styles

Temperature

Choose between displaying Centigrade and Fahrenheit. IMPORTANT: Check the values on the **Refrigeration Page** AFTER changing the Temperature scale.

Clock

Choose between 24 hour and 12 hour modes to be displayed.

Select the **Daylight Saving Time** option for automatic summer/winter changes in the **USA** and the **UK/Europe** if required.

PAYMENT TAB

1.800.VENDING / HealthyYOU Vendin	SmartWarePro v2.4.3	3
Configuration Prices Int	mational Payment Display Messages Refrigeration Space-to-Sales Advanced Timed Events	
Coin Changegiver Enabled Enabled in Exact Change Coin 1 I I I Coin 2 I I I Coin 3 I I I Coin 3 I I I Coin 3 I I I Coin 4 I I I Coin 5 I I I Coin 6 I I I Coin 7 I I I Coin 8 I I I Coin 10 I I I Coin 10 I I I Coin 11 I I I Coin 13 I I I Coin 14 I I I Coin 15 I I I Coin 16 I I I Coin 16 I I I	Bill Reader Enabled Luse High Escrow Security Bill 1 II Bill 2 II Bill 2 II Bill 3 II Bill 4 IV Bill 5 IV Bill 8 IV Bill 9 IV Bill 10 IV Bill 11 IV Bill 12 IV Bill 13 IV Bill 14 IV Bill 15 IV Bill 16 IV IV Bill 16 IV IV Bill 16 IV IV Bill 16 IV Bill 16	
1-800 VENDING Ne with water are well at lease Read Sm.	Smart Card Status Check For Updates Healthyfou Smart Card Not Detected Updates Healthyfou t Card Write Smart Card Save to File Load from File Display User Guide Exit	

Payment Devices

Check the corresponding boxes to turn Card, Coin and Bill payment on

Coin Changegiver

Check the *Enabled* box to allow the corresponding coin to be accepted normally, and the *Enabled in Exact Change* box to allow this coin to still be accepted when the machine is in Exact Change mode. Check the *Manual Dispense ON* box to allow tubes to be emptied manually.

Bill Reader

Check the *Enabled* box to allow the corresponding Bill to be accepted. Check the *Use Escrow* box to hold the Bill for change and the *High Security* box to use the corresponding bill acceptance security level.

Exact Change Algorithm

The VMC applies two criteria for creating the *Exact Change* condition. *Exact Change* is set when the tubes or hopper contain less coins than the *Minimum Coins* quantity OR if the total value of the coins in the hopper is less than the highest price set multiplied by the *Minimum Value* multiplier.

Special Features

Card Reader can Change Price – check this box to allow the card reader device to apply discounts.

SPACE TO SALES TAB

1.800.VE	NDING / Hea	althyYOU Ve	nding Smart	WarePro v2	2.4.3						
Configur	ation	Prices	Internationa	al Pa	yment D	isplay Message	s Refrige	ration Sp	ace-to-Sales	Advance	d Timed Events
Space-to	o-Sales									0.1 10	
Tray A	Column 1 A1	Column 2 A2	Column 3 A3	Column 4 A4	Column 5 A5	Column 6	Column /	Column 8	Column 9	Column 10	
Tray B	B1	B2	B3	B4	B5	B6					
Tray C	C1	C2	C3	C4	C5	C6	C7	C8	C9	C10	
Tray D	D1	D2	D3	D4	D5	D6	D7	D8			
Tray E											
Tray F											
Tray G											
Tray H											
) 1•800	VENI	DING [°]		Smart Card S Smart Card N	tatus lot Detected				Che Up	eck For dates	Healthy YOU Vending
		Read	d Smart Card	Write Sm	art Card	Save to File	Load	d from File	Displ G	lay User uide	Exit

Stock Links

Where more than one selection contains the same product it is possible to link these selections together so that if one selection is sold out the product can be dispensed from another selection. This is particularly useful for increasing the effective stock for Meal Deals, and for Can/Bottles operation.

In the example above selections D1, D2 and D3 have the same type of product and have been linked together in a chain. All other selections are not linked and refer back to themselves.

DISPLAY MESSAGES TAB

1.800.VENDING	/ HealthyYOU V	ending SmartWar	ePro v2.4.3					
Configuration	Prices	International	Payment	изріау Массалас	Refrigeration	Space-to-Sales	Advanced	Timed Events
Display Me T000: "Ple T002: "Ple T002: "Ple T003: "Fre T003: "Ple T003: "Ple T003: "Ple T003: "Ple T003: "Ple T005: "Ple T006: "Selection r A2:"" A3:"" A4:"" A5:"" A7:""	sssages ase Insert Money ase Insert Money ase Insert Card ar ase Insert Exact M ase Insert Exact M names	and Make Selection or Card and Make S id Make Selection'' foney and Make Se foney or Card and M	ection" ake Selection"		•	Load from File		
1-800 - VA	ENDING [®] Re	ad Smart Card	nt Card Status nt Card Not Deteo √rite Smart Card	sted	Load from Fi	Checl Upda le Display Gui	k For ates v User de	Healthy YOU Vending Exit

Display Text Messages

This window displays the text held in EEPROM for an alternate language set. To Edit the **Display Messages** use the **Save to File** button to save the text to a particular file. This file can be edited using **Notepad** and then reloaded using the **Load from File** button.

Selection Names

This window displays the text that is displayed for each **Selection** or **Meal Deal**. To Edit the **Selection Names** use the **Save to File** button to save the text to a particular file . This file can be edited using **Notepad** and then reloaded using the **Load from File** button.

When either of the "Save to File" options are selected Windows Notepad is launched directly to allow easy editing. IMPORTANT: When editing is complete save the changes from within Notepad and then use the *Load from File* button to install the changes.

ADVANCED TAB

1.800.VENDING / HealthyYOU	Vending SmartWarePro	o v2.4.3					
Configuration Prices	International	Payment Displ	ay Messages	Refrigeration	Space-to-Sales	Advanced	Timed Events
Build Configuration Columns Tray A 5 V	Type Cycle Switch	Timeout Sold	Out SW		Timings Selection T	imeout 15	secs
Tray B 6 ▼ C Tray C 10 ▼ C Tray D 8 ▼ C Tray E N/A ▼	ycle Switch 💌 🕴	8 • 8 • 8 •	v		⊢ Configuratio	on	
Tray G N/A V Tray H N/A V					Diagnos Advanc	stics Passcode ed Passcode	0
			Make Loggi	ng Smart Card	Ma	ake Audit Smart (Card
	Smart Ca Smart Ca	ard Status ard Not Detected		1	Cheo Upo	ck For dates	lealthy YOU Vending
Re	ead Smart Card	e Smart Card	ave to File	Load from File	Displa Gu	ayUser uide	Exit

Build Configuration

This section allows the tray options to be defined for the particular machine. Select the number of *columns* for a particular tray, the Motor *Type* as below, the overall run *Timeout* in seconds for the motor and whether a *Sold Out switch* is fitted.

Motor Types :

Cycle Switch	 stops when the Home Switch is reached
PV Sensor	- stops when a product triggers the "Positive Vend Sensor"
Timed	 runs for a fixed period of time

Timings

Selection Timeout is the number of seconds for which a selection is deemed made, and for which the product name and price are displayed.

Configuration

Diagnostics Passcode	- a 4 digit code for access to additional diagnostic features in the menus.
Advanced Passcode	 a 4 digit code for access to the Advanced menu features.

Make Logging Smart Card / Make Audit Smart Card

- create a blank smart card of the selected type.

REFRIGERATION TAB

1.800.VENDING / HealthyYOU Vending Sm	artWarePro v2.4.3		
Configuration Prices Internati	onal Payment Display Messages	Refrigeration Space-to-Sales	Advanced Timed Events
Refrigeration Low Limit Refrigeration 36.5 F Auto Defrost ON Defrost Duration	High Limit 41.9 F First Defrost Time 20 mins Interval (Hours)	00:00 • 03 •	
1.800 VENDING® Tread Smart Ca	Smart Card Status Smart Card Not Detected rd Write Smart Card Save to File	Check F Updates Load from File Guide	or Beneficial Healthy YOU Vending

Zone ON - check the appropriate boxes turn refrigeration control ON for the Zone

Low Limit / High Limit Temperatures – set the upper and lower temperature limits for the zone. Note: the VMC internally works in 0.5C steps so exact Fahrenheit figures may be adjusted to the nearest 0.5C step.

Auto Defrost

Check the box to turn automatic defrosting ON. The defrost cycle is run for **Defrost Duration** minutes every **Interval** hours. The **First Defrost** after turning the feature ON may be set with the pull-down option. Thereafter the **Interval** value defines when the next defrost will occur.

TIMED EVENTS TAB

1.800.VENDING /	HealthyYO	J Vending SmartWarePr	ro v2.4.3				
Configuration	Prices	International	Payment Displ	ay Messages Refrige	ration Sp	ace-to-Sales Advan	ced Timed Events
- Events		Culture From		Charl	E	Culture From	
1 00.00	00.00						
2 00.00				18 00.00			
3 23:00	07:00			19 00:00			
4 00:00				20 00:00			
5 00.00				21 00:00			
6 00:00				22 00:00			
7 00:00				23 00.00			
8 00:00	00:00			24 00:00	00:00		
9 00:00	00:00			25 00:00	00:00		
10 00:00	00:00			26 00:00	00:00		
11 00:00	00:00			27 00:00	00:00		
12 00:00	00:00			28 00:00	00:00		
13 00:00	00:00			29 00:00	00:00		
14 00:00	00:00			30 00:00	00:00		
15 00:00	00:00			31 00:00	00:00		
16 00:00	00:00			32 00:00	00:00		
				Defaults			
		- Smart C	ard Status				
	NDING	Smart C	Card Not Detected			Updates	Healthy YOU Vending
		Read Smart Card	te Smart Card	ave to File	d from File	Display User Guide	Exit

Version 1.10 and later Premier VMC software supports up to 32 separate timed events. Each event can be set to occur between the *START* and *END* times for the selected *days of the week*. Event times may overlap. Each Event can then have the following actions (more than one selection may be applied)

- *LO* Timed Lockout
- *En* Refrigeration Energy Saving
- Li Lights OFF
- **FV** Free Vend
- **DV** Discounted Vend (If both **DV** and **FV** are selected, free vend will apply)

Use the **Defaults** button to clear the events back to the factory default configuration Events 1 - 4 are backwards compatible with earlier versions of VMC software.

Events 1 and 2	Timed Lockouts with shared Days of the Week active
Event 3	Energy Saving only
Event 4	Discounted Vend only

In the screenshot above the following events are set for an example "factory/office" application:

- Discounted prices for anyone working late 17:00 to 20:00 on weekdays
- Free vend for anyone working after 20:00 on weekdays and between 08:00 and 18:00 at weekends.
- Energy saving every night from 22:00 until 06:00 the next morning.
- Timed Lockout between 10:00 and 10:15 on Tuesdays, Wednesdays and Thursdays for a "staff meeting" !

Appendix 1 – File formats

Both Audit and Temperature Logging Cards are saved to .csv (comma separated value) format files that can be imported into a number of packages, including Microsoft Excel. Records are tabulated with a title to each column.

Example Audit File - values are in base units (cents, pence etc.)

6		- (°	-) =					audit.csv -	Microsof	ft Excel						x
	Home	e In	sert Page	Layout	Formul	as	Data	Review	v Viev	w Develop	er Acrobat			۲	- 7	X
C	Paste V	Calibri 18 <i>I</i>	• 11 <u>U</u> • <u></u> • Font	• A A • A		E Alignme	∎ ∎ ≫ *	Gene \$ • • • • • • • • • • • • •	ral • % • %	Conditio	nal Formatting * s Table * s * Styles	B Insert ▼ Delete ▼ Format ▼ Cells	Σ • 	Sort & Filter *	Find & Select *	
	F8		- (9	f_{x}												×
	A	В	С	D	E	F	G	Н	1	J	К	L		М	N	
1	Date	Time	Machine No	Asset No	Coin	Note	Card	Change	M-Disp	Sales Value	Free Vend Toke	ens Sales Co	ount			
2	4/4/2012	21:08	134	12345	7250	0	0	2425	0	4400		0				
3	4/4/2012	21:09	134	12345	7350	0	0	2475	0	4450		0				=
4																
5																

Example Temperature Logging File – temperatures are in Centigrade, defrost duration is in minutes. Readings are logged approximately every minute.

Appendix 1 – File formats

Both Audit and Temperature Logging Cards are saved to .csv (comma separated value) format files that can be imported into a number of packages, including Microsoft Excel. Records are tabulated with a title to each column.

Example Audit File - values are in base units (cents, pence etc.)

C		1 - (21	-				i	audit.csv -	Microsof	t Excel						x
	Home	e Ir	nsert Page	Layout	Formul	as	Data	Review	/ Viev	v Develop	er Acrobat			0		X
CI	Paste V pboard G	Calibri B <i>I</i>	• 11 <u>U</u> • <u></u> Font	• A A • A •		E Alignme	∎ ≣ ∎ ⊡ ≫r	← Gene	ral • % • .00	Conditio	nal Formatting * s Table * s * ityles	Gells Cells	rt ≠ Σ te ≠ J nat ≠ Z s	Sort & Filter *	Find & Select *	
	F8		- (9	f_{x}												×
	Α	В	С	D	E	F	G	Н	1	J	К		L	М	N	
1	Date	Time	Machine No	Asset No	Coin	Note	Card	Change	M-Disp	Sales Value	Free Vend Toke	ens Sale	es Count			
2	4/4/2012	21:08	134	12345	7250	0	0	2425	0	4400		0				
3	4/4/2012	21:09	134	12345	7350	0	0	2475	0	4450		0				_
4																
5																- 11
6																- 1
7																-
8																-
9																
14	+ → H au	dit 🦯				1				I 4 🔛	1	ш			•	
Re	ady 🛅										=	0 🛄 1	00% 😑	Ū	e) .::

Example Temperature Logging File – in this example, temperatures are in Centigrade, defrost duration is in minutes. Readings are logged approximately every minute.

6		• (¹ •) •	temp.csv	- Microsoft	Ex		3) X
Pa	aste	Font Align	ment Numb	er Styles	Cells	· 2√· · 2A· · diting	
	D8	•	0	f_{x}			×
	А	В	С	D	E	F	
1	Date	Time	Zone 1	Defrost			
2	3/4/2012	23:55	24.5				
3			-18.5				
4			4.5				
5			12				
6			16				-
7	4/4/2012	0:00	10.5	10			
8			19.5				-
10			21				
11			22				-
12			22.3				
13			23.5				
14			23.5				
15			23.5				
16							
17							
18							
19							-
H.	ter	np 🤇 🞾 🖊		1 4			Ī
Rea	ady 🛅			<u> </u>) 0	•) .::



9302-GX Coin Changer

34VDC — Multi-Drop Bus Interface

FEATURES

- Accepts U.S. nickels, dimes, quarters and dollar coins.
- Pays out nickels, dimes and quarters from self-loading, high-capacity change tubes.
- Select high or low quarter tube level with the flip of a switch.
- Dollar coins can be rejected by simply flipping a switch.
- Heavy duty D.C. payout solenoids provide fast, accurate payout.
- State-of-the-art electronic logic system is designed for reliability and performance. The logic board is warranted for two years.
- Lightweight, rugged, plastic construction provides dependable, maintenance-free service.
- Provides the fastest and most accurate coin acceptance of any electronic unit available today.

CAUTION: Do not plug or unplug changer with power applied



INSTALLATION INSTRUCTIONS

- Remove the acceptor from the changer by releasing the acceptor studs from the changer latches and pulling the top of the acceptor forward and away from the changer. Unplug the ribbon cable from the changer. Free the lower acceptor studs from the changer housing. With the acceptor removed, set the key holes in the back of changer housing over the mounting screws in the vendor. Tighten snugly.
- 2. Set the desired changer options (see "Option Switch Setting" section).
- Replace the acceptor by inserting bottom acceptor studs into changer housing guides. Plug the acceptor ribbon cable into the changer. Press the top of acceptor into the changer housing until the top acceptor studs lock into the changer's acceptor latches.
- 4. Plug the changer into the vendor socket.
- 5. Load the coin tubes making sure all coins lie flat.
- 6. Test the changer with a variety of coins to ensure proper operation.

OPTION SWITCH SETTING

- 1. Unplug the coin changer.
- 2. Remove the acceptor.
- Located in the upper portion of the changer is a single switch module with three rocker switches (see Figure 1). When the top of the rocker switch is pushed in, it is in the ON position. For information regarding switch settings, see Figure 2.
- 4. Replace the acceptor.
- 5. Plug the changer into the vendor socket.
- 6. Test with a variety of coins to ensure proper operation.



Figure 1

SWITCH A - NOT USED

SWITCH B - LO 25¢

- Controls the level of the 25¢ change tube.
- ON Quarters are directed to cash box once change tube has approximately 18 guarters.
- OFF Quarters are put into change tube until change tube is full.

SWITCH C - \$ ACPT

Controls the acceptance of the dollar coin.

- ON Dollar coin accepted.
- OFF Dollar coin rejected.

Figure 2

Coin Acceptors, Inc. • 300 Hunter Avenue • St. Louis, MO • 63124-2013 • (314) 725-0100 Coin Acceptors; Canada • 237 Finchdene Square • Scarborough (Toronto), Ontario • M1X 1B9 • (416) 297-5520



INTRODUCTION

The BillPro[™] Series Bill Acceptor is the result of extensive research and development in computerized crediting systems. These greatly simplified units provide many important features never before available in any bill acceptor. The BillPro[™] Series Bill Acceptor extends the capability of the vending machine to generate maximum performance.

This page contains general information on installing, operating and maintaining the BillPro.[™] Some of the units many outstanding features include:

- Modular design with new routines and validation techniques that simplify future upgrades and expansion
- · Improved Bill Transport/Anti-Jam Software
- Single harness with quick disconnects for ease of service
- Plastic PCB's (Printed Circuit Board) enclosure assures protection from water damage
- MDB (Multi-Drop Bus) interface only
- New "Flex Stacker" maximizes bill capacity
- BP2 accepts old and new \$1 and \$5's; BP4 accepts old and new \$1, \$5, \$10 and \$20's; coupon capabilities are also available for both models
- Improved anti-cheat features
- Compact design provides easy machine installation
- New configuration features eliminates the dipswitch

INSTALLATION AND OPERATION

- 1. Remove the vending machine's power.
- 2. Install the BillPro[™] Series bill acceptor into the mounting hole of the vending machine using the appropriate hardware (NOT INCLUDED).
- **NOTE:** Should additional mounting hardware be required, please contact your local Coinco office or machine manufacturer.
- 3. Connect the BillPro[™] interface harness to the vending machine.
- 4. Restore power to the vending machine (illuminated inlet will begin to flash and stacker motor will cycle upon power-up).

- 5. Observe that the power indicator light on the back of the lower housing, is ON continuously. If the light is off or blinking, check the following:
 - Power to machine
 - Machine disabling unit
 - Bill acceptor harness
 - Machine does not have credit already established
- 6. With the vend price set below one dollar, insert a one dollar bill.
- 7. Verify that a dollar bill is accepted and stacked into the bill box.
- 8. Verify a one dollar credit has been established.
- 9. Check the bill box to see that the one dollar bill is properly stored.

ABOUT THE CONFIGURING OPTIONS

The different configuration options and the order in which they are stored in the bill acceptor are as follows:

- \$1 accepted with high security disable
- \$1, \$5 accepted with high security disable
- \$1, \$5, \$10 accepted with high security disable *
- \$1, \$5, \$10, \$20 accepted with high security disable *
- \$1 accepted with high security enable
- \$1, \$5 accepted with high security enable
- \$1, \$5, \$10 accepted with high security enable *
- \$1, \$5, \$10, \$20 accepted with high security enable *

* Options available for BP4 only.

Configuring the bill acceptor for bill enabling and security is accomplished using the anti-cheat lever and the illuminated inlet. The anti-cheat lever is used to enter configuration programming mode, scroll through all possible configuration options and select the required configuration. The illuminated inlet provides feedback to the user during the configuration process by displaying a pattern that corresponds to each configuration option available.

SETTING THE CONFIGURING OPTIONS

- Remove the lower housing (See Figure 1).
- Depress and release the anti-cheat lever five times, holding it down for a half a second each time.
- Once in the configuration mode, depress and release the anticheat lever one time to scroll to the next configuration option. Continue depressing and releasing the anti-cheat lever until the desired option is reached.
- Once the desired option is displayed, depress and hold the anti-cheat lever until the unit exits the configuration mode (approximately 3 seconds). The new configuration setting will flash 3 times to confirm the setting.
- · Replace the lower housing.
- Test unit to insure proper set-up.

REMOVING ACCEPTED BILLS

• Accepted bills may be removed by releasing the bill box lid exposing the bills or by removing the bill box from the bill acceptor (See Figure 2).



Figure 1

NS CLEARING JAMS & CLEANING (See Figure 2)

- Dirt or debris can result in poor bill acceptance or bill rejection.
- Remove the bill box and lower housing to access the bill path for dirt or debris.
- Clean the bill path plastic parts and belts with a cloth moistened with a mild soap and warm water solution.
- Clean the magnetic head using isopropyl alcohol.

* Do not use any petroleum based cleaning solvents, scouring pads or stiff brushes for cleaning. The BillProTM bill acceptor requires no lubrication at any time.



Figure 2

Coin Acceptors Inc. 300 Hunter Ave, St. Louis, MO 63124Coinco Publication No. 925412Rev 2Phone: 314 725-01003/2005Printed in the U.S.A.

VERIFY INSTALLATION

- I. Power up the vending machine and observe the display of the ePort EDGE.
- ceiving proper messages to accept card transactions the signal strength and confirm the ePort EDGE is re-2. Once the ePort EDGE unit has initialized it will verify with the vending machine.
 - USALive you can perform a test vend with a credit 3. After the ePort EDGE is properly activated with card.
- 4. Contact USAT Customer Care if you have any questions - 888.561,4748.

(Return Merchandise Authorization) Procedure **USA TECHNOLOGIES RMA**

Should you have technical problems with any USA Tech-4748 so that we can send you a RMA Form to complete and submit. We can issue RMA numbers between 8 AM nologies parts, please call the Help Desk at 1-888-561and 5:30PM Eastern, Monday through Friday. You may also email us at **customerservice@usatech.com**. sible about the problem you are experiencing. A Technical Please be sure to include the following in your email: part #, number of parts returning and as much detail as pos-Support Representative will contact you.

All parts should be returned to the following address;

USA Technologies Inc. 24 Spring Mill Drive Attn: RMA # XXXXX Malvern, PA 19355

could cause a significant delay in having your parts exam-Please do not return parts without a RMA number. This ined.



24 Spring Mill Drive Malvern, PA 19355

CONTACT INFO

USA TECHNOLOGIES CUSTOMER CARE

technical support and to request information and Contact USA Technologies Customer Care for pre-authorization forms.

Email: customersupport@usatech.com Web: http://www.usatech.com Phone: 888.561.4748 FAX: 610.989.9695

USA TECHNOLOGIES WEBSITE ADDRESSES

Launch your web browser and enter the addresses oelow for:

http://www.usatech.com/manuals **Manuals and Activation Forms**

http://usalive.usatech.com **Customer Website Login**

#V9XUD0101437 REV-C

USA Technologies, Inc. All rights reserved. All contents Copyright © 2011

USA Technologies ePort EDGE[®] CDMA **QUICKSTART GUIDE**



ease of access and will not interfere with any movyou start, please read the instructions thoroughly, Thank you for purchasing an ePort EDGE[®]. Before and then take a few moments to plan your instalation. Pick a mounting spot that will allow for ng parts in your vending equipment.

Contract and bank account assigned to this device for it to be able to accept credit card transactions. You must have a signed ePort Connect Services

1.888.561.4748, if you need activation documents. Please call USA Technologies' Customer Care at

EPORT EDGE KIT

Your ePort EDGE kit (#VXWUT0101702) includes:

One MDB Cable (#V9MUC0101391) One Magnetic Base Antenna (#V8WUP0101276) One Flange Mount Plate (#V9XUE200018B) Drill Guide (V9XUD1435002) - not pictured One DEX Cable (#V9DUC0101262) Tie Wraps (#DCITN101E15E) Bag of Screws (#DCHZMPP63206) One ePort EDGE with wireless modem (#V9WUS0101702) Tri-fold Quick Start Guide (#V9XUD0101437)

FIGURE 1 (items not shown to scale)



(#V9WUS0101702)



Flange Mount Plate (#V9XUE200018B)



(#DCHZMPP63206) Bag of Screws

(#DCITN101E15E)

Tie Wraps



surface to ensure uniform compression of the mounting gasket. tight, and should not be directly exposed to moisture. Please note that the backside of the ePort EDGE is not water mended that the device be mounted on a clean, flat To safeguard the unit from water damage, it is recom-

EPORT EDGE (with Wireless Modem) INSTALLATION

opening that supports a bill acceptor. Installation procedure for vending machines with a second

then a bracket will be required with these threaded standoffs. standoffs that will support this type of installation. If it does not Please note: It's important the second opening has threaded

- 1. Power down the vendor door and decide if the bill acceptor needs to be removed for better access.
- 2. Route the ePort EDGE cable through the mounting plate and attach the mounting plate with the four supplied screws as shown in Figure 2.
- 3. Pass this assembly through the second opening of the door from inside the vendor, and attach the mounting plate to the door.
- 4. Connect the end of the EDGE MDB Cable that has only one the Bill Acceptor and Coin Mechanism. Cable has two connectors. These get connected between plug to the EDGE pigtail cable. The other end of the MDB
- 5. Attach the MDB Cable's ground cable to the metal housing with a self-tapping screw or if possible to an existing attached ground cable inside the vendor.
- 6. If using the EDGE to transfer DEX data, connect the DEX nector on the EDGE, otherwise leave unplugged to prevent activation errors. Cable to the DEX port on the vender and to the serial con-
- 7. Connect the Magnetic Base Antenna with the MCX con connector until it locks in place. nector to the back of the ePort EDGE by pushing in the
- 8. Mount the Magnetic Base Antenna inside the door as close of the door pointing down. Also, be sure to uncoil the reception. A common mounting spot is the upper inside to the front glass area of the vendor as possible for better antenna's cable for better reception.



Installation procedure for vending machines without a sec-EDGE on the outside surface of the vending machine: ond opening for a bill acceptor - you must mount the ePort

- Power down the vendor door.
- 2. Using a small level, position and tape the Drill Guide where the ePort EDGE will be installed on the vendor door.
- 3. Drill the four 3/16" holes for the mounting screws.
- 4. Drill the pilot holes for the cable holes using a 3/8" bit.
- 5. Finish the 5/8" cable holes by using either a 41/64" Greenlee knockout punch (#7211BB-1/2) or a 1/4"-3/4" step dril (Mcmaster-Carr part no. 8841A23).
- Route the ePort EDGE cable through one of the 5/8" holes
- 7. Connect the end of the EDGE MDB Cable that has only one plug to the EDGE pigtail cable. The other end of the MDB the Bill Acceptor and Coin Mechanism. Cable has two connectors. These get connected between
- 8. Attach the MDB Cable's ground cable to the metal housattached ground cable inside the vendor. ing with a self-tapping screw or if possible to an existing
- 9. If using the EDGE to transfer DEX data, connect the DEX nector on the EDGE, otherwise leave unplugged to prevent activation errors. Cable to the DEX port on the vender and to the serial con-
- 10. Route the Magnetic Antenna cable through the other 5/8 hole and attach to the ePort EDGE by pushing in the MCX connector until it locks in place.
- 11. Align the ePort EDGE to the four 3/16" holes and attach by using the four supplied screws as shown in Figure 3.
- 12. Mount the Magnetic Base Antenna inside the door as close to the front glass area of the vendor as possible for inside of the door pointing down. Also, be sure to uncoll better reception. A common mounting spot is the upper

